



*“Providing the very best for veterinary dentistry”*

Dear Customer:

To ensure that your new **Sopix USB** digital x-ray sensor performs as promised, please review this final **Sopix Checklist**.

- Veterinary digital radiography requires hands-on positioning training. Please contact [Dental Focus™, LLC](#) if you need additional training. We can recommend many options and levels of training.
- Please contact [Dental Focus™, LLC](#) if you need **Sopro Remote Software Training**. This requires a **computer** with **high-speed Internet service**. To schedule remote training call: (908) 968-3553.
- Follow these tips to ensure *proper care* of the **Sopix USB Sensor**:
  - Always use **Protective Sensor Sheaths** in order to protect the sensor from moisture. NOT using **Protective Sensor Sheaths** voids sensor warranty. Contact [Dental Focus™, LLC](#) when you need to purchase additional **Protective Sensor Sheaths**.
  - For additional protection, we recommend **wrapping your sheath-covered sensor with Vet Wrap** to prevent the sensor plate from slipping in the patient’s mouth. Using **Vet Wrap** also helps prevent scratches and helps to keep your sensor looking like new.
  - If a patient must be kept light while under anesthesia, use a plastic mouth gag when shooting dental X-rays. The rule of thumb should be that if you would not put your hand in the animal’s mouth, the sensor should not be put in the animal’s mouth.
  - Never leave an animal unattended with the sensor in their mouth – for any reason including not doing so when the animal is under anesthesia. We have only a 2% bite rate of sensors and the majority of bites result from multi-tasking. We recommend removing the sensor from the animal’s mouth as soon as you are done shooting the X-ray, and then waiting until after the animal is off the table to mark the X-rays.
  - Mount the sensor to avoid dropping or have a designated location where you can put the sensor away and avoid damage, drops, spills, etc.
  - Do not have sensor cord crossing active walkways.
  - Never kink cords or tug/pull the sensor cord to remove the sensor from the animal’s mouth.
- Review all information on this **Sopix Checklist** with all current/new employees who use the **Sopix Sensor** and **Sopro Software**. Be sure employees who have access to the Sopix Sensor know the value of the sensor and that drops/spills, etc can damage the sensor and that animal bites will destroy the sensor.
- Contact your insurance company to confirm if you are covered for damage (accidental) outside the manufacturer’s warranty.
- For **Sopix/SOPRO Technical Support**, call **1-800-289-6367 Option 3**.

If you have any questions please give us a call.

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