Dear Customer:

To ensure that your new Sopix USB digital x-ray sensor performs as promised, please review this final Sopix Checklist.

- Veterinary digital radiography requires hands-on positioning training. Please contact Dental Focus™, LLC if you need additional training. We can recommend many options and levels of training.

- Please contact Dental Focus™, LLC if you need Sopro Remote Software Training. This requires a computer with high-speed Internet service. To schedule remote training call: (908) 968-3553.

- Follow these tips to ensure proper care of the Sopix USB Sensor:
  - Always use Protective Sensor Sheaths in order to protect the sensor from moisture. NOT using Protective Sensor Sheaths voids sensor warranty. Contact Dental Focus™, LLC when you need to purchase additional Protective Sensor Sheaths.
  
  - For additional protection, we recommend wrapping your sheath-covered sensor with Vet Wrap to prevent the sensor plate from slipping in the patient’s mouth. Using Vet Wrap also helps prevent scratches and helps to keep your sensor looking like new.
  
  - If a patient must be kept light while under anesthesia, use a plastic mouth gag when shooting dental X-rays. The rule of thumb should be that if you would not put your hand in the animal’s mouth, the sensor should not be put in the animal’s mouth.
  
  - Never leave an animal unattended with the sensor in their mouth – for any reason including not doing so when the animal is under anesthesia. We have only a 2% bite rate of sensors and the majority of bites result from multi-tasking. We recommend removing the sensor from the animal’s mouth as soon as you are done shooting the X-ray, and then waiting until after the animal is off the table to mark the X-rays.
  
  - Mount the sensor to avoid dropping or have a designated location where you can put the sensor away and avoid damage, drops, spills, etc.
  
  - Do not have sensor cord crossing active walkways.
  
  - Never kink cords or tug/pull the sensor cord to remove the sensor from the animal’s mouth.
  
- Review all information on this Sopix Checklist with all current/new employees who use the Sopix Sensor and Sopro Software. Be sure employees who have access to the Sopix Sensor know the value of the sensor and that drops/spills, etc can damage the sensor and that animal bites will destroy the sensor.

- Contact your insurance company to confirm if you are covered for damage (accidental) outside the manufacturer’s warranty.

- For Sopix/SOPRO Technical Support, call 1-800-289-6367 Option 3.

If you have any questions please give us a call.