

## DENTAL FOCUS™, LLC

*“Providing the very best for veterinary dentistry”*

Dear Customer:

To ensure your new **Sopix USB** digital x-ray sensor performs as promised please review this final **Sopix Checklist**.

- Veterinary digital radiography requires hands-on positioning training. Contact [Dental Focus™, LLC](#) if you need additional training. We can recommend many options and levels of training.
- Please contact [Dental Focus™, LLC](#) if you need **Sopro Remote Software Training**. This requires a **computer** with *high-speed Internet service*. To schedule remote training call (908) 336-8790.
- Follow these tips to ensure *proper care* of the **Sopix USB Sensor**:
  - Always use **Protective Sensor Sheaths** in order to protect sensor from moisture. Not using **Protective Sensor Sheaths** voids sensor warranty. Contact [Dental Focus™, LLC](#) when you need to purchase additional **Protective Sensor Sheaths**.
  - For additional protection, we recommend **wrapping your sheath-covered sensor with Vet Wrap** to prevent the sensor plate from slipping in the patient’s mouth. Using **Vet Wrap** also helps prevent scratches and helps to keep it looking like new.
  - Never leave animals unattended for any reason with sensor in their mouth. We have only a 2% bite rate of sensors and the majority of bites result from multi-tasking. We recommend removing the sensor from the animal’s mouth as soon as you are done shooting the X-ray and waiting until after the animal is off the table to mark the X-rays.
  - If a patient must be kept light while under anesthesia, use a plastic mouth gag when shooting dental X-rays. The rule of thumb should be that if you would not put your hand the animal’s mouth, the sensor should not be put in the animal’s mouth.
  - Mount the sensor to avoid dropping.
  - Do not have sensor cord cross active walkways.
  - Never kink cords or tug/pull sensor cord to remove the sensor from the animal’s mouth.
- Review all information on this **Sopix Checklist** with all current/new employees who use the **Sopix Sensor** and **Sopro Software**.
- Contact your insurance company to confirm if you are covered for damage (accidental) outside the manufacturer’s warranty.
- For **Sopix/SOPRO Technical Support** call **1-800-289-6367**.

If you have any questions please give us a call.

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