



“Providing the very best for veterinary dentistry”

Dear Customer:

To ensure that your new **Sopix USB** digital x-ray sensor performs as promised, please review this final **Sopix Checklist**.

- Veterinary digital radiography requires hands-on positioning training. Please contact [Dental Focus™, LLC](#) if you need additional training. We can recommend many options and levels of training.
- Please contact [Dental Focus™, LLC](#) if you need **Sopro Remote Software Training**. This requires a **computer** with **high-speed Internet service**. To schedule remote training call: (908) 968-3553.
- Follow these tips to ensure *proper care* of the **Sopix USB Sensor**:
 - Always use **Protective Sensor Sheaths** in order to protect the sensor from moisture. NOT using **Protective Sensor Sheaths** voids sensor warranty. Contact [Dental Focus™, LLC](#) when you need to purchase additional **Protective Sensor Sheaths**.
 - For additional protection, we recommend **wrapping your sheath-covered sensor with Vet Wrap** to prevent the sensor plate from slipping in the patient’s mouth. Using **Vet Wrap** also helps prevent scratches and helps to keep your sensor looking like new.
 - Never leave an animal unattended, for any reason with the sensor in their mouth. We have only a 2% bite rate of sensors and the majority of bites result from multi-tasking. We recommend removing the sensor from the animal’s mouth as soon as you are done shooting the X-ray, and then waiting until after the animal is off the table to mark the X-rays.
 - If a patient must be kept light while under anesthesia, use a plastic mouth gag when shooting dental X-rays. The rule of thumb should be that if you would not put your hand in the animal’s mouth, the sensor should not be put in the animal’s mouth.
 - Mount the sensor to avoid dropping.
 - Do not have sensor cord crossing active walkways.
 - Never kink cords or tug/pull the sensor cord to remove the sensor from the animal’s mouth.
- Review all information on this **Sopix Checklist** with all current/new employees who use the **Sopix Sensor** and **Sopro Software**.
- Contact your insurance company to confirm if you are covered for damage (accidental) outside the manufacturer’s warranty.
- For **Sopix/SOPRO Technical Support**, call **1-800-289-6367 Option 3**.

If you have any questions please give us a call.